



Fact Sheet

# RSA

## Short Course **SITHFAB021** - Provide responsible service of alcohol

### Overview:

The Responsible Service of Alcohol (RSA) certificate is a mandatory requirement for any person selling or serving alcohol within a licensed hospitality venue, packaged liquor outlet, winery, brewery and distillery throughout Australia.

This includes all types of hospitality venues (restaurants, bars, clubs etc), retail liquor outlets (and mobile salespersons), and wineries, breweries, and distilleries.

This Nationally Accredited course covers the skills and knowledge required to responsibly sell, serve or supply alcohol throughout Queensland.

### You will learn about:

- Follow the principles of responsible service of alcohol
- Assist customers to drink within appropriate limits
- Assess alcohol affected customers and identify those to who, sale or service must be refused
- Refuse to provide alcohol

### Course Duration:

- Tuesday (**Induction and enrolment**)
- Time: 9:00am - 12:00pm
- Wednesday and Thursday (**Training**)
- Time: 9:00am - 3:00pm

### Course Location:

NJL CAIRNS - 46-50 Spence Street, Cairns

### Course Material

You will be provided with all course material needed to complete the certificate by NJL. No additional costs are involved.



### FOR MORE INFORMATION

Contact National Joblink

[training@njl.org.au](mailto:training@njl.org.au)

(07) 4041 5607

46-50 Spence St, Cairns



## Dress Requirements:

Neat clean clothes, tied back hair, **closed nonslip shoes**, long pants.

## Entry Requirements

You will need a functional level of literacy and numeracy skills to be able to read work documents, complete forms and do basic calculations.

You will be required to undertake a language literacy and numeracy evaluation as part of the enrolment process.

## Delivery Methods

- Training will be face to face with NJL's experienced hospitality trainer.
- You will be required to participate in practical activities on a daily basis.

## Award

You will receive a Nationally Accredited Statement of Attainment on completion of the course.

## How will you be assessed?

Assessment method will include knowledge assessment, demonstration observation and practical conducted in classroom.

## Units to be completed:

SITHFAB021 - Provide Responsible Service of Alcohol

**Full details on this qualification can be found at:** <https://training.gov.au/Training/Details/SIT20322>

**For all further information please refer to the NJL Learner Handbook which will be made available to you on course application.**

**To find out more contact your local NJL office or visit [www.njl.org.au](http://www.njl.org.au)**

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