

QUARTERLY NEWS

JULY – SEPTEMBER 2025



National Joblink



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Game On! Parent Pathways Family Expo

National Joblink organised and held the first 'Game On! Parent Pathways Family Expo' in July this year. The event was created to help raise awareness of Parent Pathways in North West Tasmania, creating a connection with local parents and carers and bringing other family focused support services together – the Game On! Parent Pathways Family Expo was a resounding success!

Held at the Paranple Convention Centre, with 26 stallholders participating, including family support service providers such as Anglicare and Thrive Group. Giving a wonderful opportunity for Community Organisations and parents to connect and provide support when it's needed.

There were plenty of fun activities on offer for families, including a bear hunt, passport stamps activity, face-painter and much more. We also had a food and coffee van to help keep attendees' energy levels up! These activities provided the expo with a family-friendly and fun atmosphere with one attendee stating, "it was fun and love the hunt!" and another saying that it was a "great opportunity to create awareness of what resources are available". To further engage with potential participants NJL held a 'Game On' gaming event for young people.

The 'Game On! Parent Pathways Family Expo' exceeded all expectations and with the strong turnout, positive feedback, diverse range of stalls, and activities that appealed to families – National Joblink and Parent Pathways will look to ensure that this expo continues to grow and connect parents and carers in North West Tasmania to both Parent Pathways and other family focused services now and into the future.



'GAME ON' GAMING EVENT

Within North West Tasmania there is a considerable cohort of young people who are colloquially called “gamers”. As gaming can be played across the globe at any time of the day, it can sometimes isolate players and lead to disengagement from their community and job prospects. Transition to Work Mentors wanted to use gaming as a vehicle to increase confidence and motivation for participants on their caseload.

Mentors asked participants to join an activity that involves their passion of gaming whilst fostering employability skills and real-world learning experiences. 10 Devonport TtW participants put their hand up to attend the first workshop and decided that a ‘gaming’ competition organised and conducted by them would be the objective. Over the next 6 months the group met in the Devonport office every week to make decisions on every aspect of the competition including budgeting, venue hire, WHS concerns, marketing, timing of event, prizes and sponsorships.

During this time the confidence and motivation of NJL’s young team grew. The communication between the team was fantastic and lead to the creation of short script which was used to promote the competition to prospective sponsors and competitors. *“When players arrived, we gave them a short explanation of what to expect, what happens next and how to make people feel at ease. This skill will really help me in future job interviews.”*

The ‘Game On’ competition was included in the Parent Pathways Community Expo and was deemed a huge success. The participants learned valuable skills like time management, team work and problem solving which are all fundamental skills requested by employers.

Some quotes from NJL’s participants:-

“Thanks for pushing us to do things we’d otherwise not attempt...”

“Thank you for always making us feel confident, comfortable and supporting us in planning this event...”

“Thank you so much for such an amazing opportunity for me to get my name out there and practise my photography skills! I honestly had the time of my life and I’m very grateful to be part of the team!”



PARTICIPANT STORIES



Jaylah – Transition to Work, Gladstone

When Jaylah first commenced with National Joblink (NJL) in June 2025, she was new to Gladstone and was in the process of moving out of her rental and finding a new home with her father. Before relocating she had worked at a supermarket and managed a local pizza shop, however when she arrived in Gladstone, she was struggling with getting interviews and finding a job in her local area.

Before Jaylah commenced with NJL she had already obtained RSA, white card and forklift and had the skills for job searching, but her confidence was slowly declining, and she was quickly going through all her savings.

Despite these setbacks, Jaylah's ability to stay resilient shone through. Our NJL mentor, Jess, assisted Jaylah to update her resume, apply for jobs as well as supporting her to remain focused and keep positive.

Jaylah was very happy with her new resume, saying it was much easier to read. Jaylah's confidence shone even brighter saying "I didn't know what to expect when I first came to NJL. I was feeling nervous and thought it was just one appointment, everyone in the office has been so helpful and nice, I feel seen and comfortable coming to appointments." With her new resume in hand and improved confidence she continued the job search in the hope of landing her dream job as an apprentice electrician.

A couple of weeks went by and Jaylah returned to our office, with the biggest smile on her face and in full uniform to let her mentor Jess know she just started a four-year Air Conditioning and Refrigeration apprenticeship. Jaylah will get her restricted electrical licence, complete inductions, and tickets to help get out into the mines, continuing her lifelong learning goal.

Well done Jaylah! Your resilience has certainly paid off! We are so proud of you.

Jesse – Transition to Work, Devonport

When Jesse first engaged with Transition to Work (TtW) through National Joblink (NJL) in August 2024, he had no prior employment history and not much hope for the future. He had spent years as the sole carer for his mother, lacked a resume and cover letter, had little to no confidence and was unsure how to begin his employment journey. Despite this, he showed strong interest in aged care, support work, harvesting, and warehousing.

With support from TtW, Jesse took the first steps—creating a resume and cover letter, completing a Work Health & Safety module, and attending an industry awareness program. He also participated in a Costa Logistics site walk-through and submitted a job application with his mentor's help, including direct advocacy to the recruitment team.

Jesse secured seasonal employment at Costa's distribution centre, and although he initially found the physical demands challenging, he persevered. With ongoing support, he adjusted and began to enjoy the work. His employer gave glowing feedback:

"Jesse was excellent, always looking for tasks and took on a range of roles this season."

PARTICIPANT STORIES

Following his seasonal role, Jesse was eager to upskill. With National Joblink's help, he obtained both his white card and forklift licence—greatly increasing his employability.

Jesse's journey shows the power of persistence, support, and self-belief. From no work history to being a confident, job-ready individual, Jesse has made incredible strides—and he's just getting started.

Quote from Jesse:

"I joined up with NJL in 2024, back then I was lost and had no idea what to do with my life. Thanks to the wonderful staff I was able to find temporary employment, which despite its hiccups I soon fell in love with. When it ended, they immediately jumped in and helped me gain skills and qualifications to further my interests and employability in that field, such as a forklift license.

Without them I don't think I'd have come nearly as far as I have now, so thank you very much to the kind and wonderful staff at NJL Devonport!"

Tyron – Transition to Work, Launceston

Tyron commenced into Transition to Work (TtW) in March 2024 and had been out of the workforce for over a year. With the support of his Mentor Todd, Tyron identified his goal was to utilise his Learner's Heavy Combination driving license and wanted to gain employment driving trucks.

The main hurdle to come, would be that to successfully attain his full license, he would need to put in adequate hours of training behind the wheel in those vehicles. Something that as we quickly learned, wasn't going to be as easy as first thought. No transport or logistics company were willing to pay for him to get the required hours up with an experienced driver and while Tyron initially had alternative options for employment that he would pursue, none of these prospects ended up coming to fruition, not through lack of trying.

TtW supported Tyron to lower his barriers to employment by being flexible, referring him to the appropriate services, and a space where he could always come to for any support he may require. During his time in TtW, we saw Tyron grow from someone who said he was "uncomfortable in a group setting", to a participant that thrived in them. He was helping other participants set goals, think outside the box in terms of career paths, and direct them to appropriate employment opportunities.

Tyron's time in our program was nearing an end, and in terms of employment it seemed as though he just hadn't managed to find his breakthrough opportunity. It was at this time when Arbore's pre-employment program into forestry operations course was starting and Todd mentioned the opportunity to Tyron, and he thought it might be beneficial for him so decided to undertake the training. Tyron continued to kick goals, completing his training, updating his resume and sending it out to several companies – and with the support of TtW has now found his dream job driving trucks with Les Walken Transport.

Todd supported Tyron with purchasing the necessary work clothes and boots he required.

Well done Tyron!



PARTICIPANT STORIES

Ashis – Parent Pathways, Launceston

When 23-year-old Nepalese father, Ashis, joined Parent Pathways in April 2025, he was facing the daunting challenge of supporting his young family and was feeling a profound sense of rejection and hopelessness. Having been withdrawn from his online studies due to uncompleted tasks, his aspirations for a better future seemed dim. Today, thanks to the dedicated support of Parent Pathways and his Mentor Trevor, Ashis is not only employed but also has a clear trajectory towards a well-paid career and renewed educational success.

When Ashis first joined Parent Pathways, his primary goal was immediate employment to provide for his family, followed closely by gaining qualifications for long-term career stability. His initial discussion appointment with Trevor, proved to be a pivotal moment. Together they identified significant barriers hindering Ashis progress, including a lack of confidence, an outdated resume, English language challenges, and insufficient tools for successful study.

Despite these hurdles, Ashis' determination shone through, and he expressed a strong desire to secure a forklift ticket which would enhance his employability, and was keen to re-engage back into education, specifically mentioning his previous enrolment in a Certificate III in Individual Support. Trevor and Parent Pathways supported by reaching out to the education provider and advocating for Ashis to recommence back into the course at no additional cost, which the provider agreed to! Furthermore, Trevor arranged to be a direct contact with the educator and agreed to check his weekly progress to provide timely assistance to help him stay on track.

Trevor provided further hands-on assistance with guidance through the job search process and an updated resume. Ashis' hard work and eagerness to find work were evident. Following Trevor's suggestion to leverage his personal interactions for job leads, he soon secured part-time employment as a cleaner, working 18 hours a week – a significant first step towards his goals. The momentum continued to build and his dedication to this cleaning job led to a remarkable opportunity: a full-time offer as a forklift driver, contingent on him obtaining the necessary forklift license. Eager to seize this chance, Ashis sought support from Parent Pathways to enrol in a white card and forklift course.

Over the last few months, Parent Pathways have provided comprehensive and tailored support that has been instrumental in transforming this young father's outlook. The team at National Joblink and Parent Pathways congratulate Ashis on all his current successes and look forward to working alongside him to achieve even more!

MEET THE TEAM



Amy Champness – Devonport, Tas

Hey! I'm Amy! and I've been part of the team here in the Devonport Office since September 2024 as Reception/Admin while undertaking my Certificate III in Business. I love working with the amazing teams for Parent Pathways and TtW here and supporting the mentors however that looks day to day.

Outside of work, I keep life busy with my little girl. I'm a mum of 1, we love park days, beach days and little family holidays together to visit our friends and family in Sydney. We love being outdoors going on walks and being in the sun (when its out) but also love relaxing at the end of a big day together by watching a movie or reading some books in bed.

When I do have some time for myself, I enjoy some calmer activities like crochet, sewing or doing some Puzzles or attending car events such as drifting or rodeo events or anything I can enjoy while spending time with friends and family.

Missy – Admin Support, Rockhampton, QLD

Hi, I'm Missy!

I moved to Australia in 2024 to be with my husband, who had already been here since 2021. After spending a few years teaching overseas, I decided to start a new career once I got here. I started as a Business Trainee with NJL as my host employer and was lucky enough to be offered a role as an Admin Support at the Rockhampton City office.

I've really enjoyed the change and love being part of such a supportive team. Each day brings new opportunities to learn and grow, and I take pride in being able to support both staff and participants in my role.

Outside of work, I enjoy exploring the beautiful spots around Rockhampton and other big cities. So far, the Great Ocean Road trip has definitely been the highlight—especially with some quality time spent with hubby! I also love binge-watching drama/classic TV series/movies and enjoy both classic and mainstream music.

My new life here has been going really well—it's been a great experience so far, and I'm excited for what's ahead.

