

December 2019

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NJL Restaurant—Cairns Following on from the Senior Managers meeting recently held in Cairns we decided that we should look at some diversification as well as ways in which we could contribute back into the community. We wanted to look at how we could adopt the concept of "Pay It Forward" or a "PIF approach". So, recently we have been looking for those sorts of opportunities. Fortunately, in Cairns we were made aware of a restaurant that was immediately for sale. Kim Homer made quick contact and after several meetings with owners, landlords, and financial agents. We bought a restaurant! Formally known as "Odyssey Kitchen" the restaurant has 2 kitchens, an outdoor eating area and can serve 90 people at the one time. It has had a complete "fit-out" in the last couple of years with all the modern kitchen amenities. The plan is to reopen in mid-January and be a first-class quality restaurant. In conjunction with this we will also be using the kitchens as training rooms for Hospitality training and then in order to complete our "PIF" ideals, putting together some strategies as to how we can feed those people in our community who are having difficulties finding the money to feed themselves. This is going to be an important NJL initiative and we will keep you all informed of the progress.



Merry Christmas



*Season Greetings from all of us at National
Joblink and best wishes for a happy and
safe 2020*

Guide Dogs Tasmania—Tasmania

Hobart's Employability Skills Training course supported the Guide Dogs of Tasmania in their 'one-day' fundraising initiative. Participants from the course assisted in a two-hour scheduled roster at various locations in the Hobart CBD. Upon arrival, participants were given a high visibility vest, a silver paw print cape, a small Guide Dog donations jar and were sent off on their way to raise much needed funds for a cause the group were very passionate about. It costs over \$50,000 to get a Tasmanian Guide Dog puppy into its working harness so funds are always needed. Participants were tasked to smile kindly at passers-by to encourage donations. Participants each raised between \$50-\$100 during their two-hour window. One EST participant managed to raise \$112.15, later expressing that her cheeks ached from smiling so much! Over \$700 was raised to support the Guide Dogs of Tasmania throughout the day and the participants walked away with some valuable customer service skills, the experience of helping their community and a sense of pride in what they had achieved.



Xmas Hampers for the Homeless—N.T

'Tis the season to be jolly'... well that's certainly the case in the NT! Recently the participants in our Employment Services Training (EST) program came up with a very giving idea for their Enterprise Learning Project. They planned to give back this Christmas to our community and spread some Christmas cheer! Our participants teamed up with Foodbank NT. Foodbank kindly gave us some boxes which the participants decorated and distributed to local businesses for food donations. Whilst the participants were eagerly waiting to collect the hampers, they donated their time for two and a half days to help at Foodbank. They completed practical activities like sorting donations and moving freezer items to cool rooms. The participants successfully packed 200 hampers in one day which included 52kg of donated food from local businesses. It was an amazing achievement by everyone involved. Food bank staff judged the best designed hamper and decided that the Sleigh and Reindeer should take out top prize.

'NJL House' - Tasmania National Joblink recently purchased a property at 317 Wellington Street, South Launceston, Tasmania. Times are exciting at National Joblink, and as we grow and move forward, our Head Office Team and Launceston Operations Staff will, for the very first time, be based at different locations. Renovations for our new 'NJL House' will commence over the coming months and our Head Office have an aim to be working from their new home by April 2020. With our growing Employability Skills Training contract there will also be room to run the occasional course from our new property.



Good News Stories

Devonport – Tasmania

Paul is a participant in our Transition to Work (TTW) Program in Devonport, Tasmania. Paul came to NJL working casually at McDonalds and desperately wanted to commence an apprenticeship in plastering. TTW Mentors assisted Paul with his resume, creating a cover letter, supplying him with interview clothes, reverse marketing and work experience with The Central Coast Council. Due to the type of apprenticeship Paul was seeking, consultants were very limited to the amount of plasterers in the area they could contact, however both NJL and Paul kept in regular contact with these employers in hope that they would be wanting to put on an apprentice in the future.

Through persistence, Paul secured an interview with a local plastering company who absolutely loved his positive attitude and enthusiasm to become a plasterer. Paul was interviewed on a Thursday, was offered the job on a Friday and commenced working on the Monday! NJL put the employer in touch with the TasBGAS (Tasmanian Building Group Apprenticeship Scheme) who signed Paul up to his apprenticeship.

We recently received feedback from Paul's employer that they are happy with Paul and his apprenticeship is going well.



Berserker – QLD

Lynda was registered with National Joblink's ParentsNext program. She had always had an interest in helping people and, through discussions about high employing industries, Lynda decided that the Community Services industry was something she could see herself working in. With the assistance of National Joblink, she was able to enrol with Blue Stone Training to complete a Certificate III Individual Support.

Lynda was very grateful for the support National Joblink had provided her throughout her studies and was excited to come into the NJL office to advise her consultant that through her placement at Pres Care, she had secured employment as a personal carer commencing in November.

Devonport – Tasmania

Kyle gets a thrill out of making and serving drinks at a busy cafe. "I love coffee...I love the art, the creating and being able to serve those drinks." After studying hospitality at Don College, he secured a job at a Devonport restaurant for nine months.

The job came to an end when the restaurant closed. Kyle wanted to find work through the quieter winter months, so he registered with National Joblink as a Transition to Work participant (TtW). An internship at Hudson's Coffee through National Joblink was the confidence boost Kyle needed. The 20-year-old is working as many hours as he can and is hoping Hudson's will eventually lead to full time hours.



MEET THE TEAM

Carly Smith

Administrator & Claims Officer - Cairns, QLD

Hi, I'm Carly and I work in beautiful Cairns, QLD as a claims and admin officer. I have lived in Cairns for about 3 years, and have worked at NJL for 2 years, before that I was in Mackay, QLD working in Engineering and Mining. I have also worked over 7 years in Payroll and HR at an Engineering Company and on a Project with Caval Ridge Mine. I love the work life balance I get from NJL and the wonderful team up here makes coming to work every day feel a lot less like work. I have 4 amazing kids, that make life insanely busy in a wonderful way, and can't forget the fur baby too. We love to get away for weekends with our caravan when we can, and hopefully once our littlest kids (1 year old twins) get a little older we will do a few longer trips. Darwin is the first on our list, and then maybe over to WA.



Kaela Martin

Youth Employment Mentor - Hobart, Tas

Hi, I'm Kaela and I have been with National Joblink since April 2019 as a Youth Employment Mentor for Employability Skills Training (EST) courses in Moonah, Bridgewater and Rosny in Southern Tasmania. I have previously worked in hospitality for several years, as well as in support worker roles with various organisations. I completed a Bachelor of Arts degree from UTAS in 2016, majoring in Behavioural Studies, and then a Post-Graduate Diploma of Counselling in 2017. I enjoy the positive and relaxed work environment at NJL. This can include singing cheesy pop songs at my desk and bringing in my fur baby, a Maltese Shih Tzu named Henry. I'm looking forward to seeing what challenges and opportunities 2020 brings with NJL.

Delores Landis

Reverse Marketer - Rockhampton, QLD

Hello! My name is Delores' and everyone knows me as 'Del'. I have been given a wonderful opportunity to work with the NJL team in Rockhampton, QLD. I have previous experience in the Employment Services arena in both Job Active and Disability Employment Services. My passion is people and I am continually blessed with being a part of each client's journey. I love to empower people and share my knowledge and experiences. I started off in Administration in the Berserker Branch supporting Transition to Work (TTW) for about six weeks and have now commenced as the Reverse Marketer for TTW in Rockhampton. I am well known for my laugh as you will hear me before you see me.

